## Privacy Perceptions and Behaviors of LGBTQ+ Community in Türkiye

Devriş İşler

IMDEA Networks Institute & UC3M

devris.isler@imdea.org

Johanna Gunawan Northeastern University gunawan.jo@northeastern.edu

Abstract—This research delves into the distinctive privacy challenges faced by the LGBTQ+ community, arising from a toxic environment and potential discrimination. By studying the privacy perceptions and behaviors in online social networks and dating applications, the study aims to inform the design of more inclusive technological solutions, with a particular focus on the LGBTQ+ community in Türkiye.

1. Introduction. LGBTO+ community has discrepant concerns compared to heterosexuals due to the (toxic) environment, social denial, possible discrimination from their family members, their colleagues, their government, etc. Therefore, studying LGBTQ+ individuals' privacy perception and behaviors is fundamentally important to design safer and inclusive technological products. The Privacy International Network [1], in emphasizing why issues related to gender and privacy are so important, noted, "[e]very human being is to a degree subject to corporate and government surveillance. But...there is a uniqueness to the surveillance faced by women, trans and gender queer people." The usable security and privacy research community, adapting methodologies from the CHI community, has recently focused on at-risk population [2] and even suggested how to conduct studies for vulnerable populations [3], [4]. A plethora of research investigated the privacy perceptions and concerns of LGBTO+ users.

One line of studies has focused on privacy of LGBTQ+ individuals due to their presence in online social networks (OSN), e.g., TikTok [5]. OSNs are intriguing for research because the LGBTO+ community engages not only with its LGBTO+ community bubble but also with broader social groups such as family, co-workers, and friends. However, this engagement may cause LGBTQ+ individuals to feel threatened due to their gender identity and sexual orientation [6], e.g. fear of being outed [7]-[9]. In addition to OSNs, the privacy of LGBTQ+ individuals is affected by their presence on more restricted and community-specific platforms, i.e., dating applications (Dating Apps). Dating Apps, unsafe by design [10], could potentially put users' information at risk by disclosing their personal information to third parties without consent [11]-[13]. However, data privacy and data security challenges in dating apps for queer community are still unsolved [6], [14], [15]. While existing studies significantly extended our understanding of LGBTQ+ users' privacy perception and behavior, the vast majority of previous studies are skewed to WEIRD populations, i.e. people from Western, Educated, Industrialized, Rich, and Democratic societies [16]. Such geographic and linguistic barriers could hinder the replication of the study.

In this work, to close this research gap and enable more diverse and inclusive studies, we propose to study privacy perceptions and behaviors of the LGBTQ+ community in Türkiye. Although homosexuality and asexuality have been both legalized in Türkiye since 1858 by the Ottoman Empire, Türkiye continues to remain as the second most restrictive country in Europe for LGBTQ+ equality policies and laws [17]. The LGBTQ+ community in Türkiye endures cultural and political challenges [18], [19], discrimination in places such as a workplace [20], a hospital [21], and negative attitudes from their family members [22]. To comprehensively understand the privacy perceptions and behaviors of LGBTQ+ community in Türkiye, we analyze two online worlds the community engages with: 1) *Online Social Networks*; and 2) *Dating Applications*.

- **2. Research Questions.** RQ1: Do LGBTQ+ individuals in Türkiye exhibit consistent privacy behaviors aligned with their perceptions within OSNs? RQ2: Do LGBTQ+ individuals in Türkiye exhibit consistent privacy behaviors aligned with their perceptions within Dating Apps? RQ3: Are there divergent privacy behaviors and perceptions among LGBTQ+ individuals in Türkiye when comparing OSNs and Dating Apps? RQ4: What factors- like city progressiveness, outness- contribute to the observed differences, similarities, or inconsistencies in privacy behaviors and perceptions?
- **3. Methodology.** We piloted our IRB-approved study with 5 participants, and also Turkish translations of the questions are reviewed. We are currently recruiting a representative sample of Türkiye-based adult LGBTQ+ respondents via an online survey platform, i.e. Qualtrics. The survey is designed with a blend of multiple-choice, matrix, and free-response questions. To answer the aforementioned research questions, we employ the following metrics from the literature or self-developed: 1) *Global information privacy concern* [23]; 2) *Perceived privacy risk and control over OSNs/Dating Apps* [24]; 3) *Trust on platforms and members of platforms* [25], [26]; 4) *Self-disclosure* [27]; 5) *Personal information share* [28]; and 6) *Freedom of self-expression* (self-developed). **Analysis.** We plan to analyze the results of the survey using

**Analysis.** We plan to analyze the results of the survey using both qualitative (e.g., based on open-ended questions) and quantitative methods (e.g., *t*-test analysis).

**Acknowledgment.** The authors thank Gül Kurtoğlu Eskişar and Katerina Pasta for their valuable comments during the Breaking the Bias Summer School organized by the VOICES COST Action CA20137 and Yasemin Acar for her invaluable feedback in the initial stage of the study. This research was supported in part by NSF grants (# 1955227 and #CNS-1900879). Any opinions, findings, conclusions, or recommendations expressed in this material are solely those of the authors.

## References

- [1] "Gender, priv. int'l,," 2020, https://privacyinternational.org/topics/gender.
- [2] C. Geeng, M. Harris, E. Redmiles, and F. Roesner, ""like lesbians walking the perimeter": Experiences of US LGBTQ+ folks with online security, safety, and privacy advice," in 31st USENIX Security Symposium (USENIX Security 22), 2022, pp. 305–322.
- [3] R. Bhalerao, V. Hamilton, A. McDonald, E. M. Redmiles, and A. Strohmayer, "Ethical practices for security research with at-risk populations," in *IEEE European Symposium on Security and Privacy*, *EuroS&P* 2022 - Workshops. IEEE, 2022. [Online]. Available: https://doi.org/10.1109/EuroSPW55150.2022.00065
- [4] N. Warford, T. Matthews, K. Yang, O. Akgul, S. Consolvo, P. G. Kelley, N. Malkin, M. L. Mazurek, M. Sleeper, and K. Thomas, "Sok: A framework for unifying at-risk user research," in 2022 IEEE Symposium on Security and Privacy (SP). IEEE, 2022, pp. 2344–2360
- [5] E. Simpson and B. Semaan, "For you, or for" you"? everyday LGBTQ+ encounters with tiktok," Proceedings of the ACM on Human-Computer Interaction, 2021.
- [6] A. E. Waldman, "Law, privacy, and online dating: "revenge porn" in gay online communities," *Law & Social Inquiry*, 2019.
- [7] J. R. Fernandez and J. Birnholtz, "" i don't want them to not know" investigating decisions to disclose transgender identity on dating platforms," *Proceedings of the ACM on Human-Computer Interaction*, vol. 3, no. CSCW, pp. 1–21, 2019.
- [8] S. Taddei and B. Contena, "Privacy, trust and control: Which relationships with online self-disclosure?" Computers in human behavior, 2013
- [9] B. Dym and C. Fiesler, "Social norm vulnerability and its consequences for privacy and safety in an online community," *Proceedings of the ACM on Human-Computer Interaction*, 2020.
- [10] A. E. Waldman, "Opinion: Queer dating apps are unsafe by design," 2019, https://www.nytimes.com/2019/06/20/opinion/ queer-dating-apps.html.
- [11] K. Kim, T. Kim, S. Lee, S. Kim, and H. Kim, "When harry met tinder: Security analysis of dating apps on android," in *Nordic Conference on Secure IT Systems*, 2018.
- [12] A. Phan, K. Seigfried-Spellar, and K.-K. R. Choo, "Threaten me softly: A review of potential dating app risks," *Computers in Human Behavior Reports*, 2021.
- [13] C. Lutz and G. Ranzini, "Where dating meets data: Investigating social and institutional privacy concerns on tinder," *Social Media+ Society*, 2017.
- [14] N. Sriram, "Dating data: Lgbt dating apps, data privacy, and data security," U. Ill. JL Tech. & Pol'y, 2020.
- [15] "EPIC," 2023. [Online]. Available: https://epic.org/ press-release-epic-urges-ftc-to-investigate-grindrs-personal-data-practices/
- [16] A. A. Hasegawa, D. Inoue, and M. Akiyama, "A survey on the geographic diversity of usable privacy and security research," arXiv preprint arXiv:2305.05004, 2023.

- [17] "ILGA," 2023, https://www.ilga-europe.org/report/rainbow-europe-2023/.
- [18] M. Oz, A. Yanik, and M. Batu, "Under the shadow of culture and politics: Understanding LGBTQ social media activists' perceptions, concerns, and strategies," *Social Media+ Society*, 2023.
- [19] M. Ince Yenilmez, "LGBTQIs in turkey: The challenges and resilience of this marginalized group," Sexuality Research and Social Policy, 2021.
- [20] P. Taşkın, F. Nayir, and M. Demirdiş, "Is privacy enough to exist? LGBT+ teachers' experiences in turkey," *Journal of Homosexuality*, vol. 70, no. 11, pp. 2666–2687, 2023.
- [21] M. Aslan and E. P. Gürdoğan, "The nursing community's discriminatory attitude towards LGBTQ individuals," *International Journal of Human Rights in Healthcare*, 2021.
- [22] A. Oksal, "Turkish family members' attitudes toward lesbians and gay men," Sex Roles, 2008.
- [23] T. Buchanan, C. Paine, A. N. Joinson, and U.-D. Reips, "Development of measures of online privacy concern and protection for use on the internet," *Journal of the American society for information science and technology*, 2007.
- [24] N. K. Malhotra, S. S. Kim, and J. Agarwal, "Internet users' information privacy concerns (iuipc): The construct, the scale, and a causal model," *Information systems research*, 2004.
- [25] C.-M. Chiu, M.-H. Hsu, and E. T. Wang, "Understanding knowledge sharing in virtual communities: An integration of social capital and social cognitive theories," *Decision support systems*, 2006.
- [26] D. H. McKnight, V. Choudhury, and C. Kacmar, "Developing and validating trust measures for e-commerce: An integrative typology," *Information systems research*, 2002.
- [27] J. B. Walther, C. L. Slovacek, and L. C. Tidwell, "Is a picture worth a thousand words? photographic images in long-term and short-term computer-mediated communication," *Communication research*, 2001.
- [28] A. Acquisti and R. Gross, "Imagined communities: Awareness, information sharing, and privacy on the facebook," in *International* workshop on privacy enhancing technologies. Springer, 2006.